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FEB 23 2004

February 23, 2004

Assistant Commissioner for Patents
Washington, D. C. 20231

Via Fax 703-872-9674

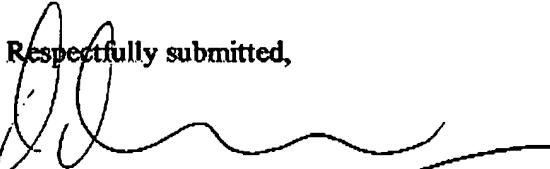
Attention: Box Patent Application

Re: U.S. Non-Provisional Utility Patent Application
Application No.: 09/848,101
Filed: May 3, 2001
For: METHOD AND SYSTEM FOR EFFICIENT COMMUNICATION
AND RELATIONSHIP MANAGEMENT
Inventors: Harry E. Gruber; Yun Deng; Jeane S. Chen; and Joyce T.
Abela
Our Reference: 0006.US00

Sir:

The following documents are being forwarded herewith for appropriate action by
the U.S. Patent and Trademark Office:

1. Petition for Extension of Time Under 37 CFR 1.136; and
2. Amendment and Reply Under 37 CFR 1.111



Respectfully submitted,

Michael A. Rahman
Attorney for Applicants
Reg. No. 43,872

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Enclosures

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Message:

Re: US Patent Application No. 09/848,101

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